# YOUR CLIENT RELATIONS MANAGER



#### **ABOUT**

Jessica enhances client experience through personalized outreach, targeted surveys, and satisfaction analytics, delivering actionable insights into client satisfaction.

## TALK TO JESSICA WITH EASE

Clients and staff interact with Jessica naturally through SMS or email. She manages survey distribution, collects feedback, and maintains context across conversations to drive meaningful insights.

#### POST-EXPERIENCE ENGAGEMENT

Provides tailored follow-up messages to reinforce loyalty

Tracks results with real-time sentiment analysis and satisfaction surveys.

Escalates concerns to management for streamlined resolution.

#### DATA-DRIVEN INSIGHTS

Consolidates client feedback into actionable analytics

Identifies patterns in satisfaction and retention

Equips management with real-time dashboards for service quality

### PRIVATE. LOCAL. YOURS.

Fully on-premises—no cloud, no third-party access

Designed for regulated industries: finance, healthcare, gaming

Complete control over your data, training, and logic